



Sage Properties Corp. o/a Sage Utilities
115, 1925-18 Ave NE
Calgary, AB T2E 7T8
403.478.9661

November 1, 2021

Dear Customer.

Thank you for your continued patience while we transition your water and sewer billing from Corix to Sage.

A few things to note for your enclosed invoice:

- Corix's final invoice, the "September Invoice", was for the period August 26, 2021 to September 25, 2021. The invoice was issued October 5, 2021.
- **Sage's "October invoice", enclosed, is for the period September 26, 2021 to October 25, 2021 (the "October Invoice").**
 - Payments received after the 25th of the month will be reflected on the next month's invoice.
- Sage's "November invoice" will cover the period October 26, 2021 to November 25, 2021 and will be issued by December 6, 2021.
- Sage's "December invoice" will cover the period November 26, 2021 to December 25, 2021 and will be issued by January 7, 2022.
- For those customers who sent payment via cheque to Sage in October, your cheque will be deposited the week of November 1, 2021 and will be NOT be reflect on the enclosed invoice. Your payment will be included on your November Invoice.
- Any payments submitted to Corix but not processed by October 25, 2021, will be reflected on the November Invoice.
- For those customers who submitted a pre-authorized payment form, your payment will be debited from your account on November 15th and will be reflected on your November invoice.

If you have any questions or want to confirm if we received your payment, please contact us at accounting@sageproperties.ca or at 403.478.9661.